

Cancellation Policy

At My Diabetes Dietitian, Inc. we do our best to accommodate our client's appointment requests. A last minute cancellation or no-show is time another client could have used. If you must cancel or reschedule, please do so ***prior to 24 hrs*** of your appointment time.

Due to the personalized nature of our practice and the amount of time and research that goes into each client's individualized needs, MDD has instituted a policy of charging clients **\$25** for cancellations and reschedule requests not made ***prior to 24 hrs*** of your appointment time. This includes all missed appointments also. The number to call is **704-846-7105**. Please **do not email**.

The staff at MDD will make all attempts to give clients a complimentary confirmation call 48 hrs (+/-) preceding the appointment, though it is the client's responsibility to remember their appointment time.

Thank you for respecting this business policy

Your signature below indicated you understand and will abide by this policy

Name: _____

Date: _____